

Privacy Notice

The Carrick Centre is committed to protecting your privacy and developing technology that gives you a safe online experience. This Statement of Privacy governs data collection and usage. By using our website and social media platforms you also consent to the data practices described in this statement.

Collection of your Personal Information

We collect personally identifiable information, such as your e-mail address, name, home or work address or telephone number. We may also collect anonymous demographic information, which is not unique to you, such as your Postcode, age, gender, preferences, interests, and favourites.

There is also information about your computer hardware and software that is automatically collected by us. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by us for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of our Web site.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through our public message boards, this information may be collected and used by others. Note: We do not read any of your private online communications.

We encourage you to review the privacy statements of Web sites you choose to link to from us so that you can understand how those Web sites collect, use and share your information. We are not responsible for the privacy statements or other content on Web sites outside our Web site.

Use of your Personal Information

We collect and use your personal information to deliver the services you have requested; to inform you of other products or services available from us and our affiliates. We may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

We do not sell, rent, or lease our customer lists to third parties. We may, from time to time, contact you on behalf of external business partners about a offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, we may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to us, and they are required to maintain the confidentiality of your information.

We do not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

We keep track of the Web sites and pages our customers visit within our domain, in order to determine what services are the most popular. This data is used to deliver customised content and advertising to customers whose behaviour indicates that they are interested in a subject area.

Our Web site will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on our company or the site; (b) protect and defend the rights or property of ourselves; and, (c) act under exigent circumstances to protect the personal safety of users of the web site, or the public.

Use of Cookies

Our Web site use “cookies” to help you personalise your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalise our pages, or register with our site or services, a cookie helps us to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to our Web site, the information you previously provided can be retrieved, so you can easily use our features that you customised.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of our site services or Web site.

Security of your Personal Information

We secure your personal information from unauthorised access, use or disclosure. We secure the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorised access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Changes to this Statement

We will occasionally update this Statement of Privacy to reflect company and customer feedback. We encourage you to periodically review this Statement to be informed of how we are protecting your information.